

**MHA/ValueOptions® Maryland  
Provider Quality Committee Meeting Minutes**

**ValueOptions® Maryland  
1099 Winterson Road, Suite 200  
Linthicum, MD 21090  
Friday, January 11, 2013  
10:00 am to 11:30 am**

**In attendance:** Dr. Lisa Hadley, Marc Reiner, Donna Shipp, Elma Alston, Terry Brown, Chris Kujawa, Dr. Helen Lann, Jamie Miller, Guy Reese, Karl Steinkraus, Herb Cromwell, Kevin Keegan, Jenny Howes, and Tammy Fox. **Telephonically:** Steve Johnson, Shajuan Forsey, Andrene Jackson, Theresa Wright, Lori Dillman, Jarrell Pipkin, Maggie Carnie, Darlene When, Angie Kent, Tara Russell, Bill Cornell, Dawn Beckett and Mary Brassard.

<b>Topics &amp; Discussion</b>	<b>Follow-Up Actions</b>
<p><b>Review and approval of Draft Minutes</b></p> <ul style="list-style-type: none"> <li>December Minutes were approved.</li> </ul>	
<b>MHA/ValueOptions® Maryland Announcements</b>	
<p><b>MHA UPDATE-</b></p> <ul style="list-style-type: none"> <li>Dr. Lisa Hadley has joined MHA/ADAA as the new Medical Director.</li> </ul> <p><b>ValueOptions® Update-</b></p> <ul style="list-style-type: none"> <li>The new 2013 CPT Codes FAQ sheet has been posted on the VO website.</li> </ul>	
<b>Provider Issues</b>	
<ul style="list-style-type: none"> <li>❖ <b>CPT Codes – Initial CBH member reports suggest docs are struggling e.g. with add-ons, nuances of med mgmt...Haven't heard of technical billing problems. What's VO hearing? Is VO posting FAQ's anywhere? Is an alert coming out about how to obtain crisis code auths quickly? – Herb Cromwell:</b> Karl stated that there have been 5 webinars on using the new CPT codes. A provider alert has been posted on the Crisis Codes. Jamie Miller stated that you can obtain an auth either online or by calling in and that VO is using the MNC from the current CPT book. VO reported that most providers are submitting claims with the new codes.</li> </ul>	

- ❖ **What's with ProviderConnect? Still hearing about auth glitches, e.g. Alliance reported yesterday of receipt of message "A system level error has occurred, please try your request again." CBH Rehab Committee today reported no real problems with auth times and approvals overall but, per our Vocational Committee and a recent VO alert, there are lingering SE auth issues. – Herb Cromwell:** Donna Shipp stated there are no remaining systemic issues she is aware of and if providers experience any issues they should call the EDI Helpdesk at 1-888-247-9311.
  
- ❖ **CBH Rehab Committee brought up with Jamie an issue of RRP auths changing from 6 months to 3 months without providers knowing. He said this should not be happening and asked for examples. – Herb Cromwell:** Jamie Miller stated that if your auth period has changed from 6 months to 3 months that you should know exactly why from your Care Manager and what the appeal options are. Jamie is still waiting to receive some examples from affected providers.
  
- ❖ **Also discussed with Jamie the role of CSAs in RRP auth? E.g. providers still submit initial and continuing RRP auth requests to the CSAs even though the CSA does not do the auth any longer. Why? – Herb Cromwell:** Jamie Miller explained that due to the large volume of requests throughout 19 regions, the CSA's manage the waitlists for the RRP and have to sign off on a request for an initial auth. The CSAs take into consideration other factors in addition to the MNC.
  
- ❖ **Any MHA decision yet on level of PRP (U3 vs. U2) for transition age youth who do not meet target population definition per last month's discussion? – Herb Cromwell:** Dr. Lisa Hadley stated that Daryl and Brian are following up with Steve Reeder about this. Herb was asked to send any information to Daryl.
  
- ❖ **Continuing PRP for people losing MA and thus PRP supports when they leave RRP and don't have SSI; if you are age 65, you cannot become eligible for EID and thus MA and it is also difficult to spend down for MA because Medicare covers most medical expenses. Jamie told CBH rehab Com that exceptions can be made in "clinically extenuating circumstances." – Herb**

**Cromwell:** Dr. Hadley stated that they will continue to look at these on a case by case basis.

- ❖ **QIP Update – Herb Cromwell:** Marc stated that VO will be getting ready to send out the introductory packets next week to providers. Providers can still enroll before January 31<sup>st</sup> per Dr. Lann.

**The next Provider Quality Committee Meeting is scheduled for:**

**February Provider Council has been Cancelled**

**Friday, March 8, 2013 10 a.m.**

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